



Homeowner Limited Transferrable Warranty

Maintenance and Care of Vistamark Vinyl Windows and Patio Doors

Window and door Frames:

Keep all tracks free of dirt and debris.

Clean with mild dish soap and water.

Do not use abrasive or caustic cleaners.

Rinse with clean water and wipe dry.

Ensure drainage systems (weep holes) are kept free from obstructions.

Inspect exterior perimeter caulking annually and replace as necessary.

Glass:

Clean with mild soap and water or glass cleaner.

Avoid cleaning in direct sunlight.

Do not use petroleum-based cleaners, abrasive cleaners, or caustic chemicals.

Do not use razor blades, putty knives, or abrasive pads to remove debris.

Do not use high pressure spray nozzles to rinse the glass.

Screens:

Remove screen from window or door before cleaning

Lay screen on flat clean surface

Clean with mild dish soap and water using soft brush

Wipe dry with soft cloth and reinstall

General Information:

Condensation may form on glass and frames and is likely a result high humidity.

To minimize condensation, improve the air circulation inside the home or use a dehumidifier.

It is normal for some water to accumulate in the sill of a window or door provided it does not enter the home. This does not indicate a problem and is part of the design to capture and drain water to the exterior. If water is overflowing the sill, check to make sure weep holes are not blocked.

Some small scratches can occur on vinyl and may be buffed out using a fine buffing material such as Soft Scrub.

Do not attempt to buff scratches on painted or laminated surfaces as it may further damage the coatings.

To keep sashes operating smoothly, apply a thin coating of wax to the sash guide area of the frame using a spray wax such as Lemon Pledge. Open and close the sash several times and then wipe off any excess.