

Vistamark Enterprises, LLC. 3581 S. Hwy 287 Waxahachie, Texas 75165

Glass Breakage Warranty

Vistamark Enterprises, LLC. will warrant the Cardinal Glass Industries insulated glass unit for the period of 1 year from the date of invoice for breakage. Should the glass component of Vistamark Enterprises, LLC. ENDURA Series Window Product break during the Warranty period, Vistamark Enterprises. LLC will provide a replacement insulated glass unit at no charge to the owner of the property in which the unit was installed, and the replacement insulated glass unit will be delivered to the location from which the original unit was purchased.

This 1-year Glass Breakage Warranty does not include:

- 1. Specialty glass such as glass with grid patterns or custom etchings that have been cut into the glass surface.
- 2. Insulated glass units made with SSB (2.0 mm glass) thickness.
- 3. Stress breakage from localized heat that has caused excessive temperature differentials to occur over the surface area if the glass.
- 4. Breakage arising from riot or civil disorder, improper installation, fire, acts of God, building settlement, or structural failures of walls or foundations.
- 5. Insulated glass units covered with after-market window films or coatings applied directly to the glass and other products not originally supplied by Vistamark Enterprises, LLC. (This does not include standard blinds or shutters).
- 6. Breakage caused by improper transportation, storage, or handling of the windows prior to installation.
- 7. Product installations in an elevation of over three (3) stories, unless a written exception to this Warranty has been obtained from Vistamark Enterprises, LLC.

Labor costs are not included in this Warranty and Vistamark Enterprises, LLC. will not be responsible for any costs incurred in the removal, replacement, installation, reinstallation or repair of the replacement insulated glass unit. Vistamark Enterprises, LLC reserves the right to substitute products of equal performance if the original product is no longer being produced.